



**GO KOALA PASS...  
...go where you wanna go!**



# Go Koala

- the "bear" facts

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## Go Koala is Number One

We are so proud of our **GO KOALA HOTEL PASS**, which has surpassed our expectations and taken a quantum leap to the number one spot in 2005. It is now the most preferred hotel pass favoured by the major travel wholesalers in the overseas markets in which we work. In 2006/2007, the Go Koala Hotel Pass Program will feature in **46 international tour wholesale brochures**. With this success however, we need to be even more efficient, professional, and totally knowledgeable of the product. Here then is a quick summary of the GO KOALA HOTEL PASS and how it all works:

- Bookings and / or requests for accommodation at your property for Go Koala Hotel Pass passengers will come mostly via email from [res@gokoalahotels.com](mailto:res@gokoalahotels.com), OR [res@mchg.co.nz](mailto:res@mchg.co.nz), or by fax from our central reservations office in Christchurch NZ. (Fax:+64 3 358 5012). Bookings will be made for either pre-booked accommodation or "operated" vouchers.
- The passenger will arrive at your hotel with a voucher from our client (the agent) which your desk staff should collect. The voucher will stipulate "Go Koala Hotel Pass" and will indicate the colour category of the accommodation purchased (for example: Bronze, Silver, Gold, Platinum or Platinum Plus). These vouchers are already pre-paid and colour coded according to the rates contracted by your property and the AOT Group directly.
- Please send all vouchers together with your invoice to:  
Go Koala Hotel Pass / Mainstay Hotels Australia  
PO Box 7700, St Kilda Road,  
Melbourne, Victoria, 8004

Note: All payments will be made by the Australian Outback Travel Company. (AOT Group)

### UPGRADE OPTIONS

If the passengers/guests wish to upgrade their standard of accommodation upon arrival at your hotel/property, they may do so by using the voucher they are holding and paying the following retail surcharge. Surcharges are quoted as per room, per night and payable direct to the hotel/ property upon check in:

FROM	Silver	Gold	Platinum	Platinum Plus
Bronze	\$ 15	\$ 31	\$ 54	\$ 80
Silver		\$ 16	\$ 39	\$ 65
Gold			\$ 23	\$ 49
Platinum				\$ 26

### Surcharge Periods

It is the responsibility of each property to collect the relevant surcharge from the client for any nominated surcharge periods.

### Colour Category and Room Upgrades

If a client decides to upgrade either from a lower colour voucher category to a higher level, or they decide to take a room of a higher rating other than shown for Go Koala the Hotel must collect the difference directly from the client.

Most of all, if we can be of any assistance please contact:  
**res@gokoalahotels.com OR angela@mainstay.com.au**  
**OR Toll Free around Australia: 1800 504 732**  
**OR Telephone: (03) 9863 9440**

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