



**GO KOALA PASS...
...go where you wanna go!**



Go Koala

- the "bear" facts

Mainstay Hotels Australia

St. Kilda Road Towers
Level 7, 1 Queen's Road,
Melbourne, VIC. 3004.
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Important information regarding Go Koala Hotel Pass

- Bookings and/or requests for accommodation at your property for Go Koala Hotel Pass will come mostly via email from res@gokoalahotels.com, OR res@mchg.co.nz, or by fax from our central reservations office in Christchurch NZ (Fax: +64 3 358 5012). Bookings will be made for either pre-booked accommodation or " open-dated " vouchers. Our Reservations staff will request the accommodation and upon confirmation by your reservations staff, they will advise our client (the tour wholesaler) of the booking status (ie: confirmed or declined).
- Please note that some passengers will have purchased open-dated vouchers and therefore may be calling your property directly to make a booking as they travel around Australia.
- The passenger will arrive at your hotel with a voucher from our client (the agent) which your front desk staff should collect. Please greet Go Koala travellers with your usual warm hospitality. The voucher will stipulate " Go Koala Hotel Pass " and will indicate the colour category of the accommodation purchased (for example: Bronze, Silver, Gold, Platinum or Platinum Plus). These vouchers are already pre-paid and colour coded according to the rates contracted by your property and the AOT Group directly.
- Please send all vouchers together with your invoice to:
Go Koala Hotel Pass / Mainstay Hotels Australia
P O Box 7700 St Kilda Road, Melbourne VIC 8004
Note: All payments will be made by the Australian Outback Travel Company (AOT Group)
For more information:

Telephone: Toll Free around Australia: **1800 504 732**

OR email: res@gokoalahotels.com or sales@mainstay.com.au

UPGRADE OPTIONS

If the passengers/guests wish to upgrade their standard of accommodation upon arrival at your hotel/property, they may do so by using the voucher they are holding and paying the following retail surcharge. Surcharges are quoted as per room, per night and payable direct to the hotel/property upon check in:

FROM	Silver	Gold	Platinum	Platinum Plus
Bronze	\$15 \$18	\$31 \$35	\$54 \$59	\$80 \$87
Silver		\$16 \$17	\$39 \$41	\$65 \$69
Gold			\$23 \$24	\$49 \$52
Platinum				\$26 \$28

SURCHARGES

*** Surcharges are quoted as per room, per night and payable direct to the hotel / property upon check in.

*** The above surcharge rates are valid until 31 March 2006. Rates in BOLD are valid from 1 April 2006 until 31 March 2007.

We have a stock of the new season (1 Apr 06 – 31 Mar 07) Go Koala Directories in our head office so if you would like us to send you any please don't hesitate to contact us at Go Koala and we will be happy to dispatch the directory to you overnight.

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